MFA Login
User Guide

UAT URL: **https://nSecureQA.nnhs.ae**   Prod URL: **https://nSecure.nnhs.ae**

Introduction

Welcome to the NNHS multi-factor authentication service, where you can enhance the security of your account by utilizing multiple layers of verification methods to ensure only authorized individuals have access to your account information.

We prioritize safeguarding your information and providing a seamless user experience while maintaining the highest standards of security.
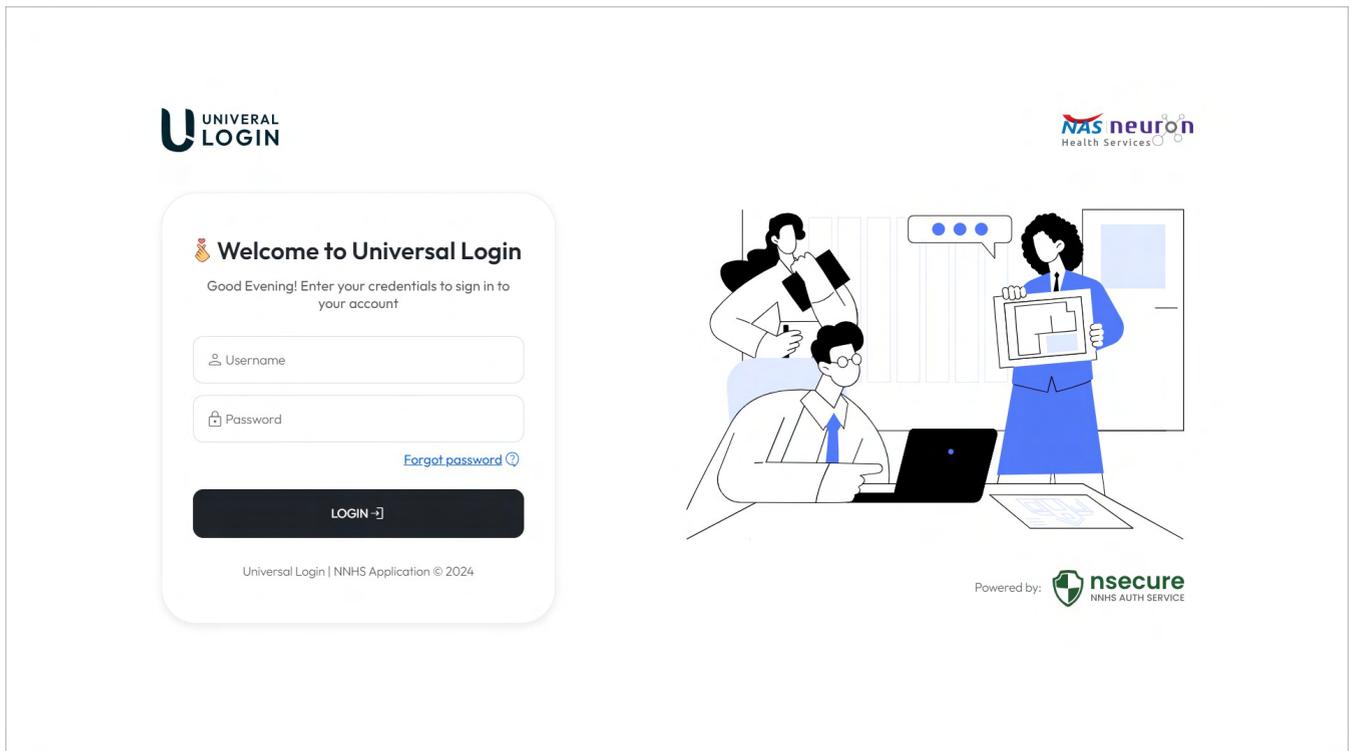
01 First time login ⊕

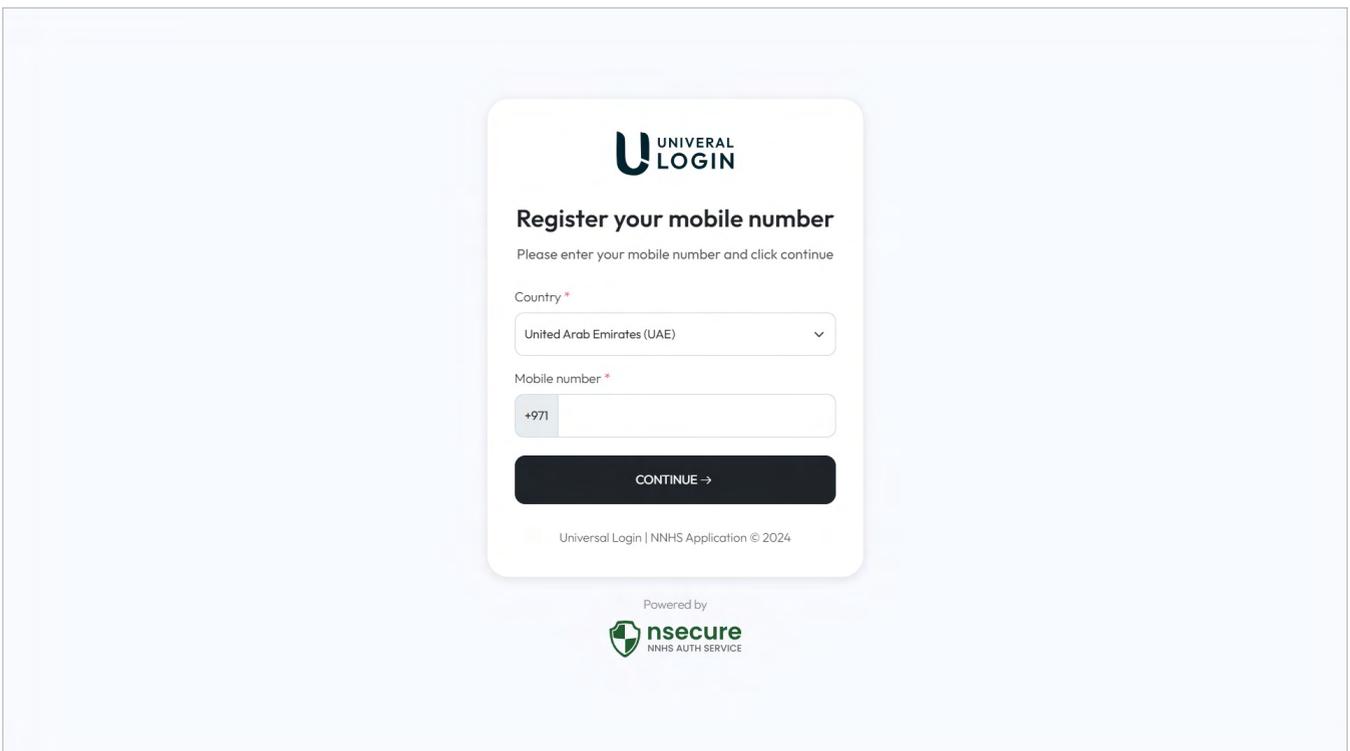**02** First time login after MFA enrollment ⊕
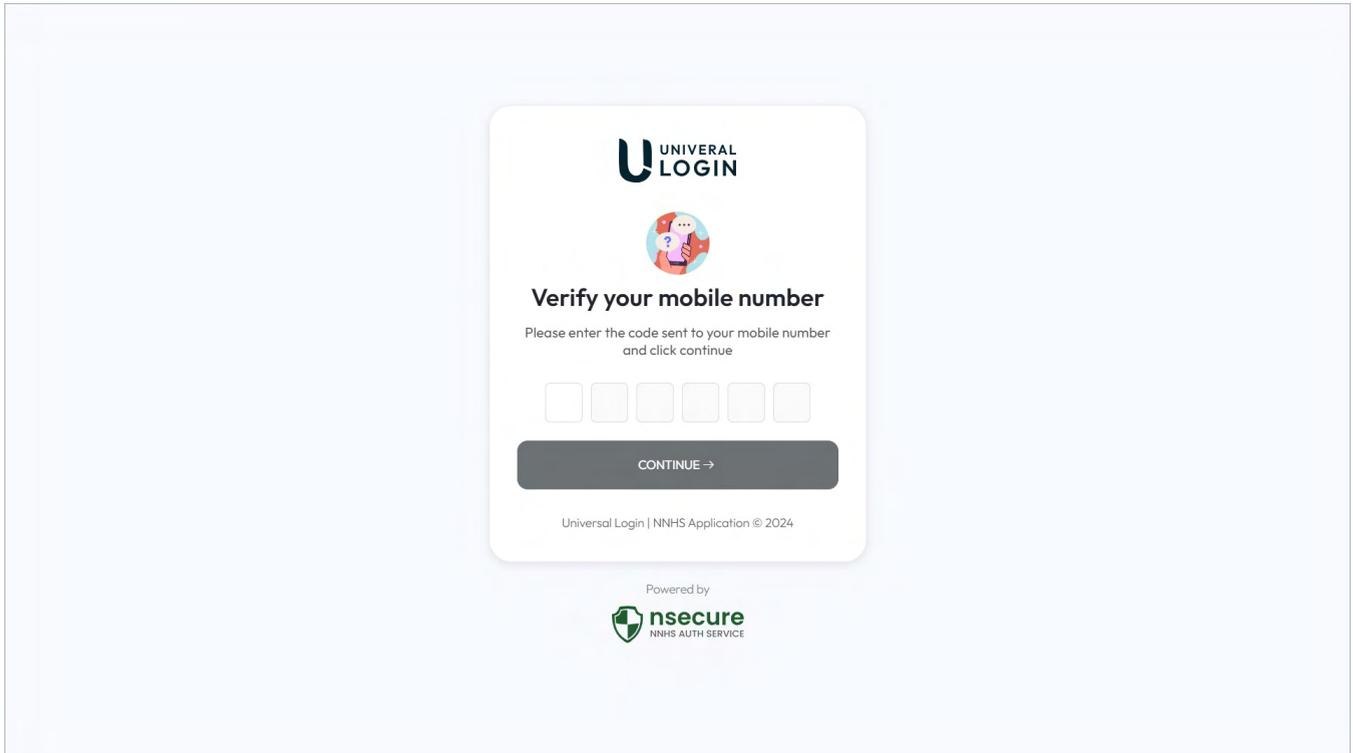
03 Subsequent logins ⊕

First time login

When a user attempts to log in, they will be prompted to input their username and password.

Once the system validates these credentials, the user will be requested to provide a phone number for further verification.
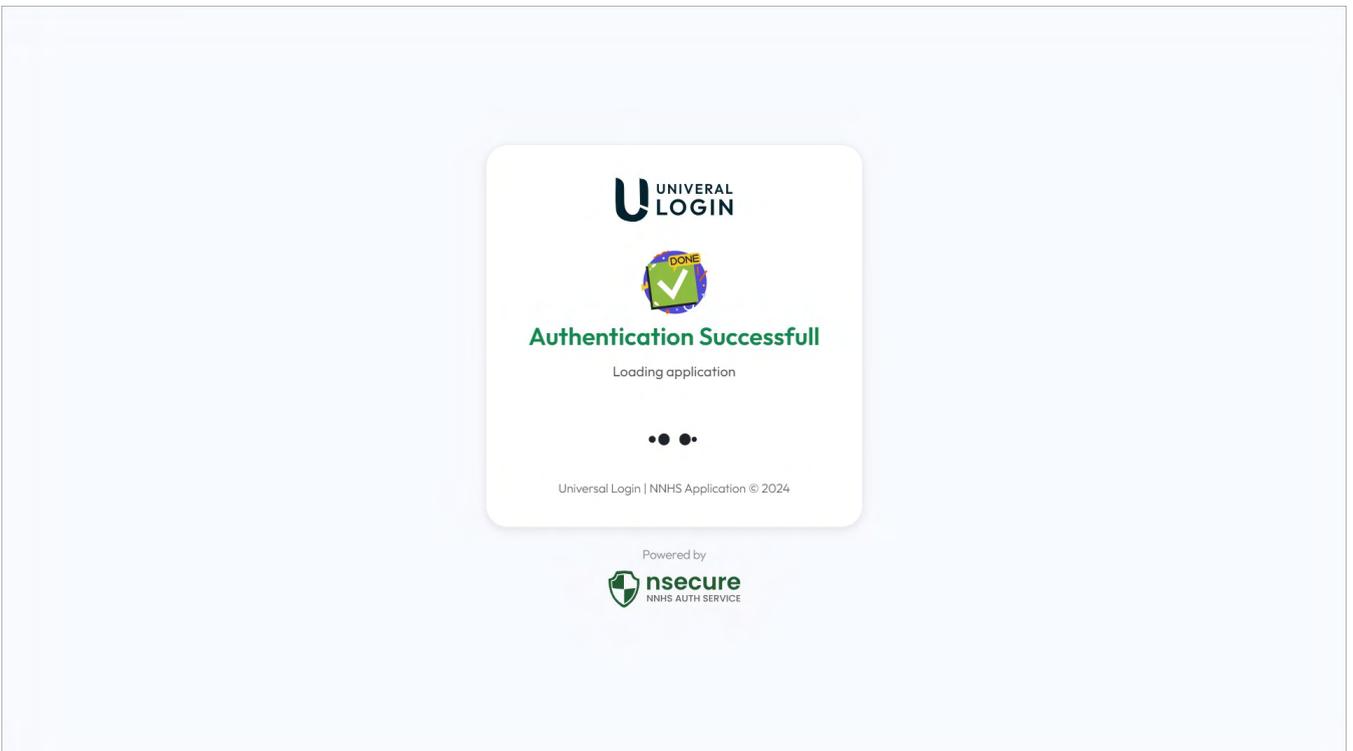
A unique code will then be sent over SMS, and the user will be prompted to input this code.
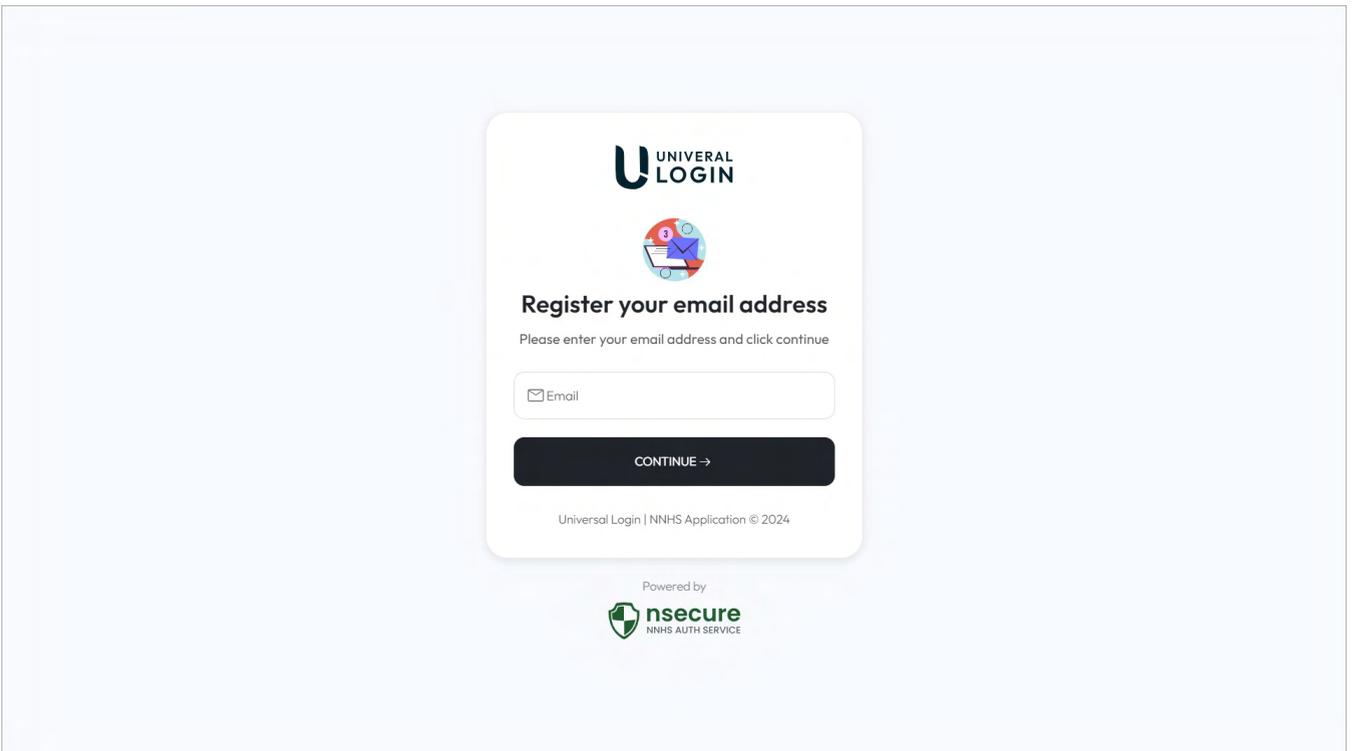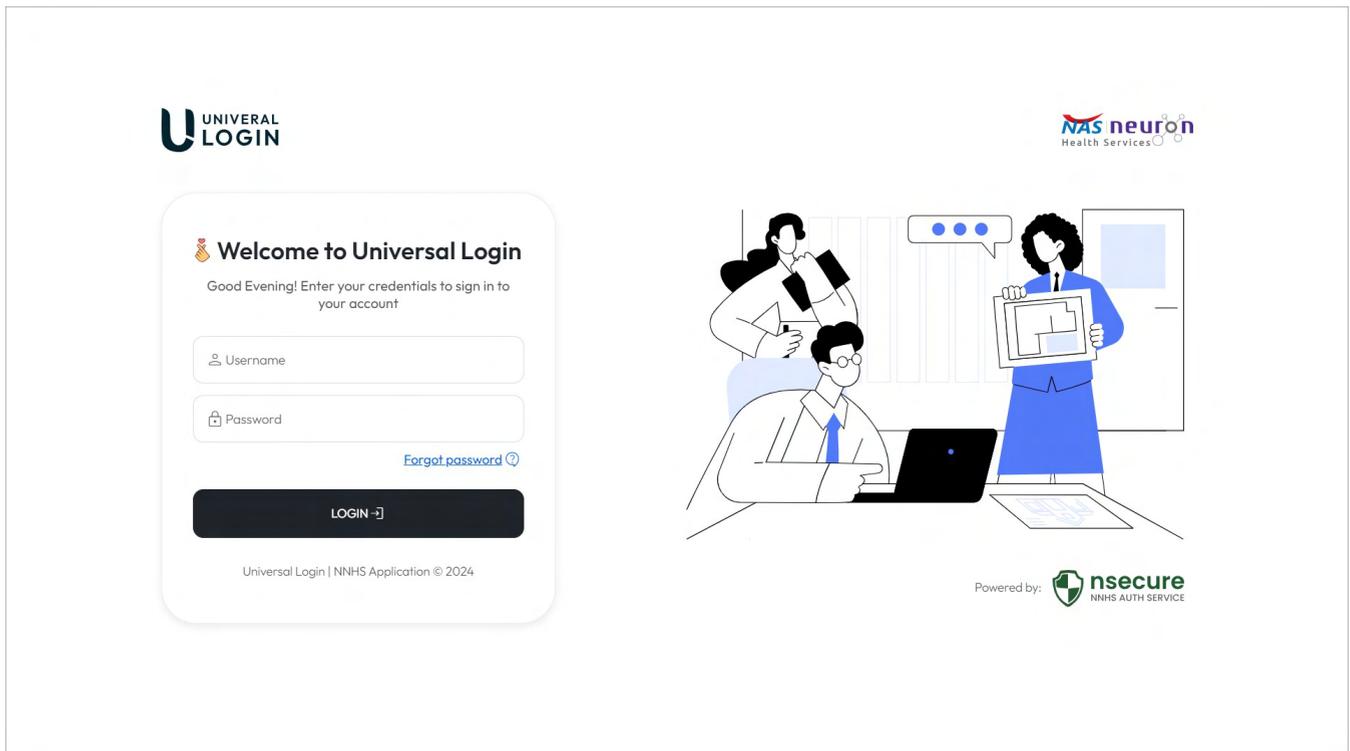

Subsequently, the system will ask the user to input their email address to receive another verification code via email.
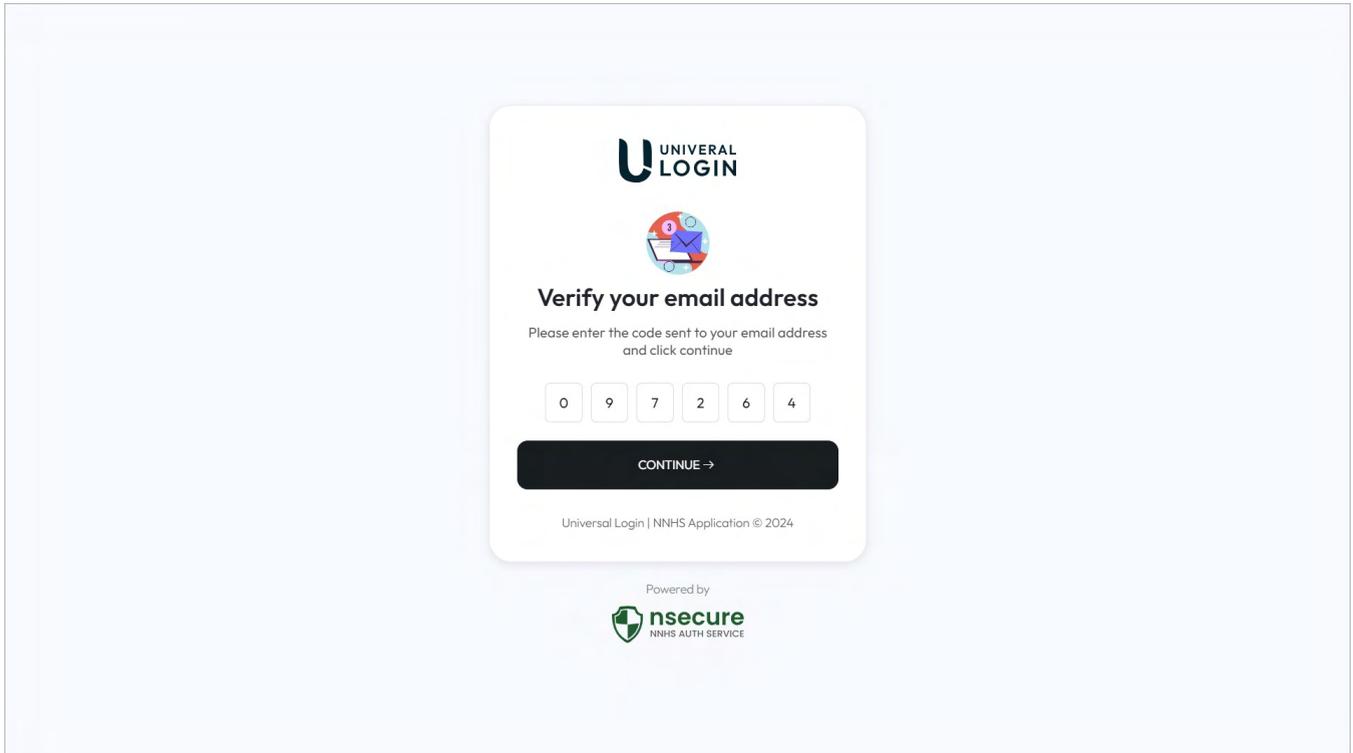
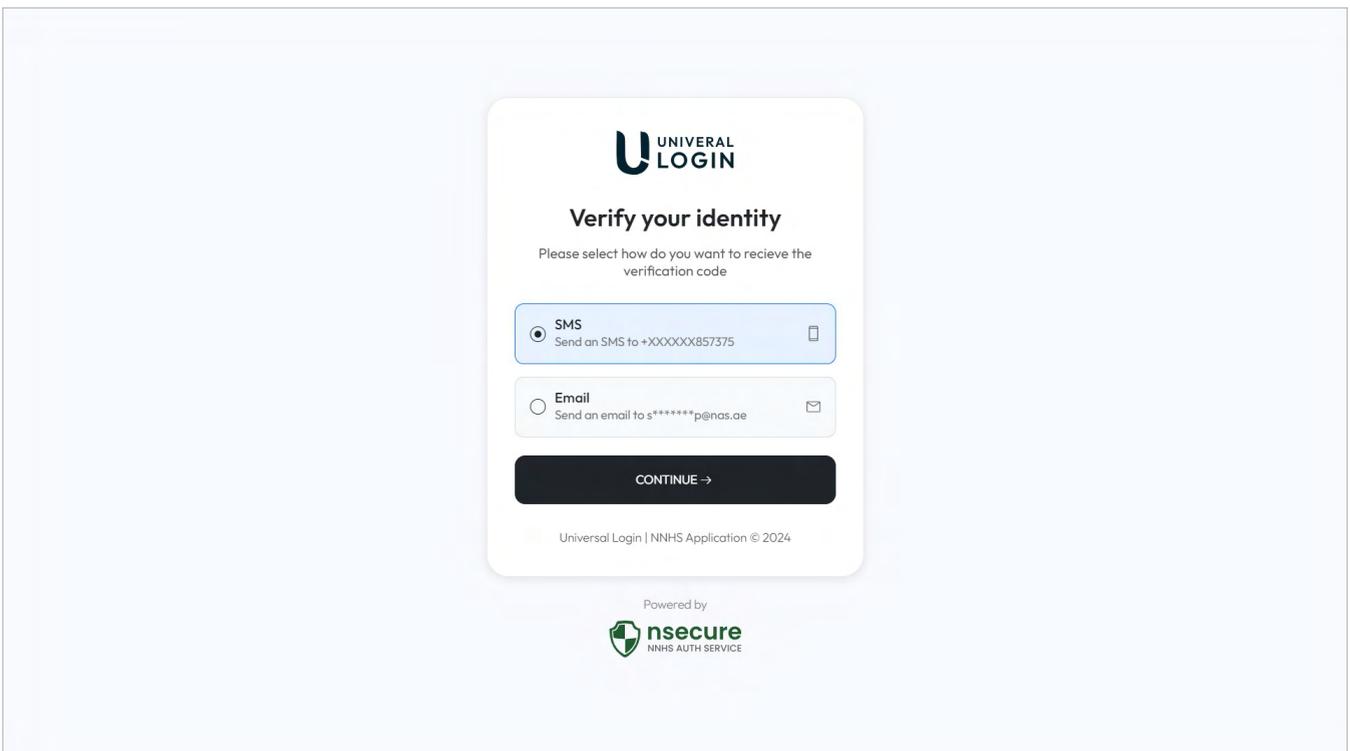Finally, the system will cross-verify the codes provided by the user to grant them access to their account.
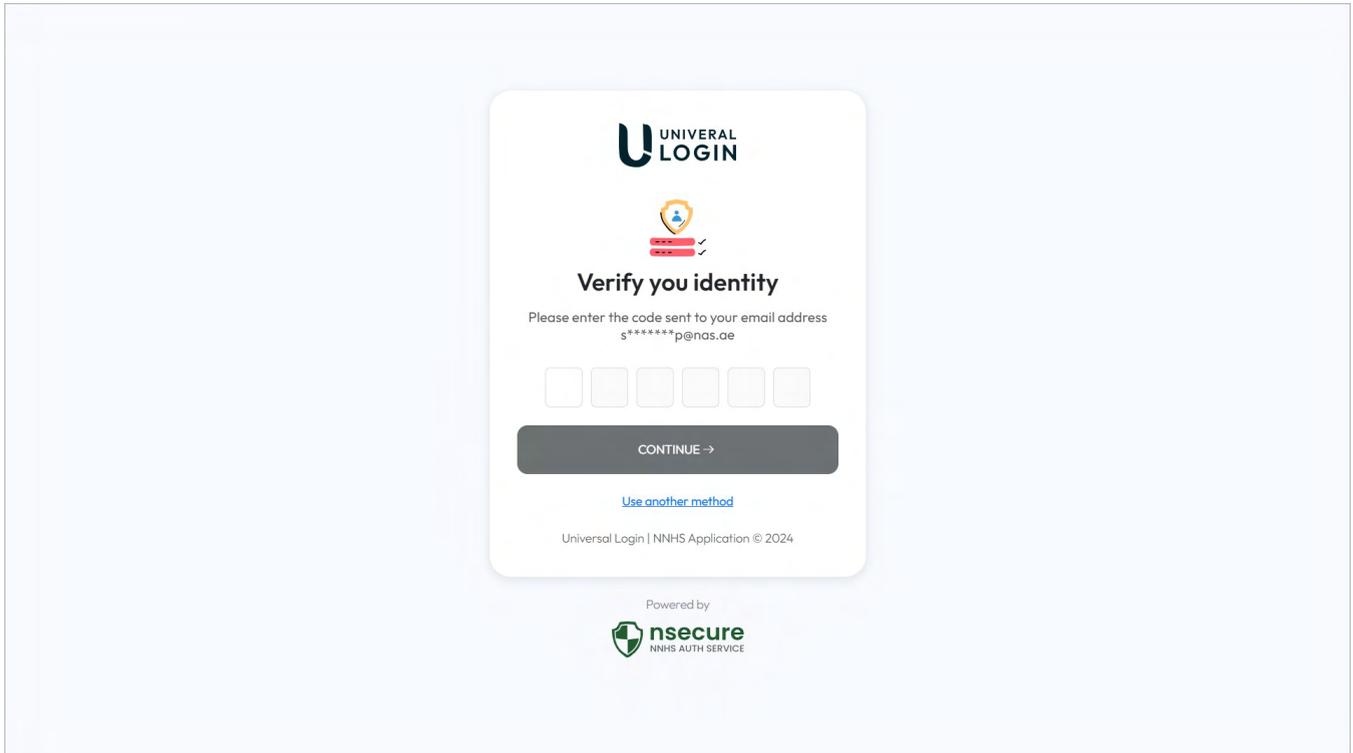
First time login after MFA enrollment

The first step in the user authentication process involves prompting the user to provide their username and password.

Following this, the user is presented with the option to choose their preferred verification method, which could either be SMS or Email.

Once the method is selected, a code is sent accordingly for user validation. The user is then prompted to input this code for verification purposes to successfully log in.
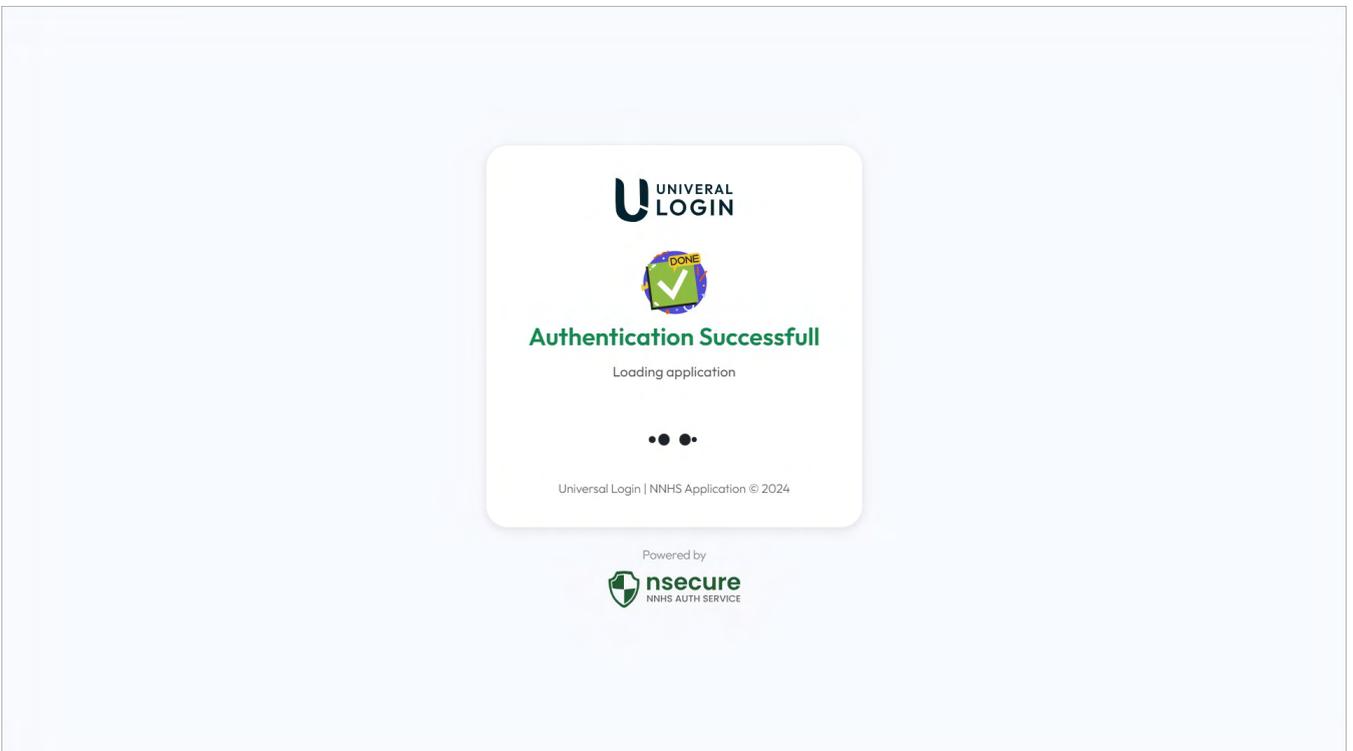

Moreover, after the verification process, the system automatically sets the chosen verification method as the default option for future logins, providing a seamless user experience.
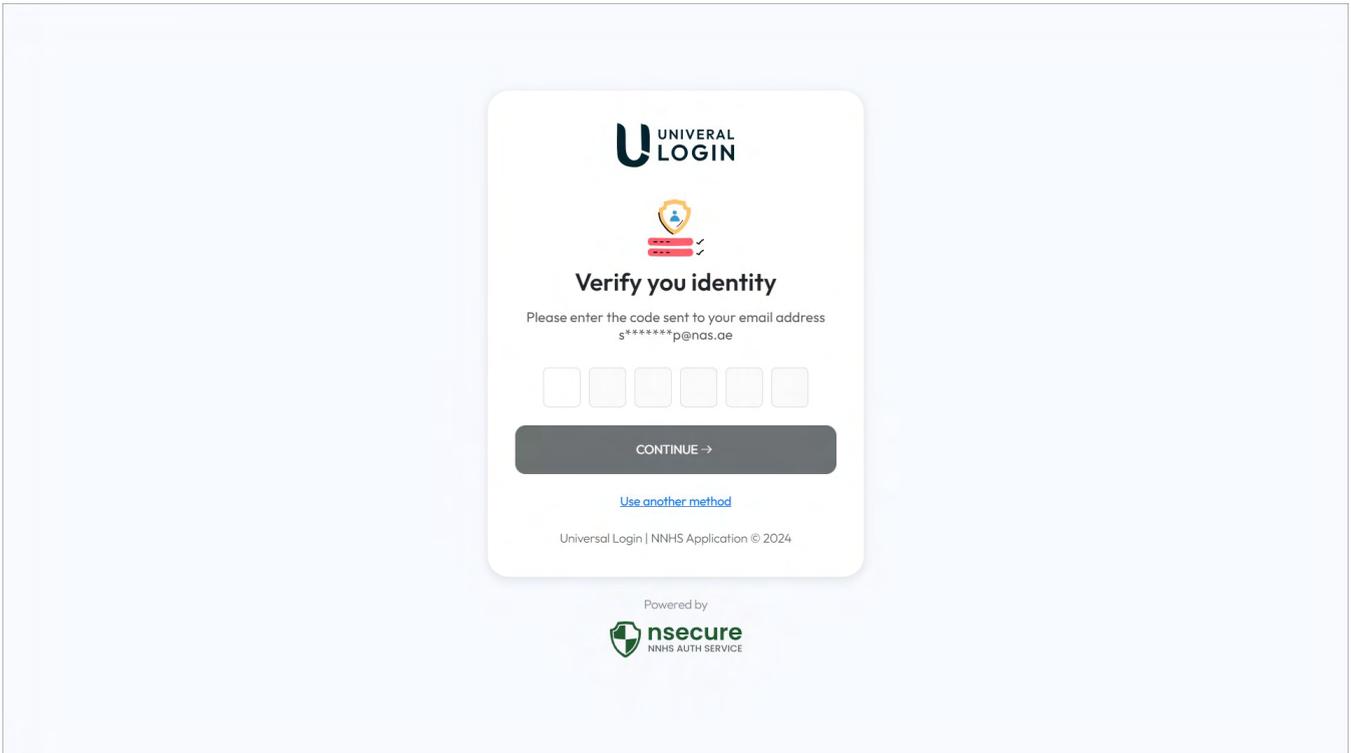
Subsequent logins
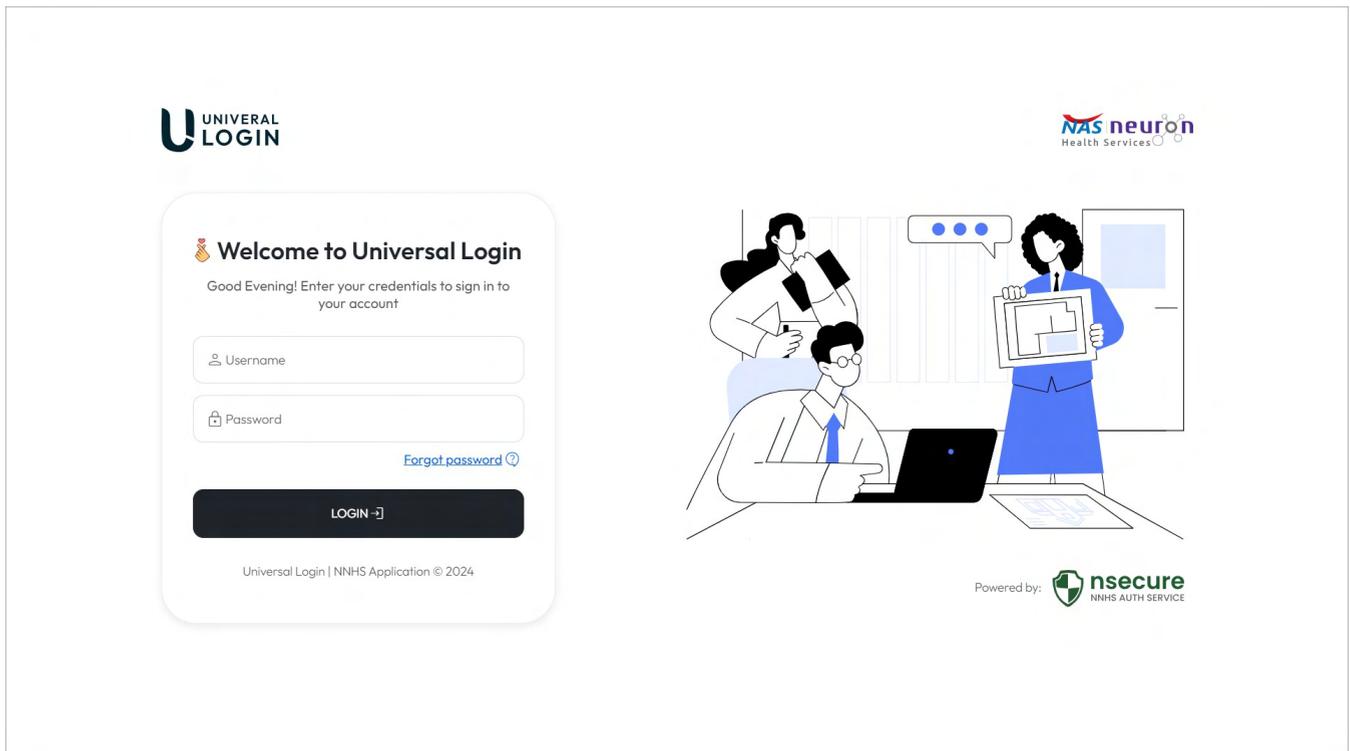
To begin the authentication process, kindly enter the username and password. Following this, the system will dispatch a verification code to the user's pre-set default provider.
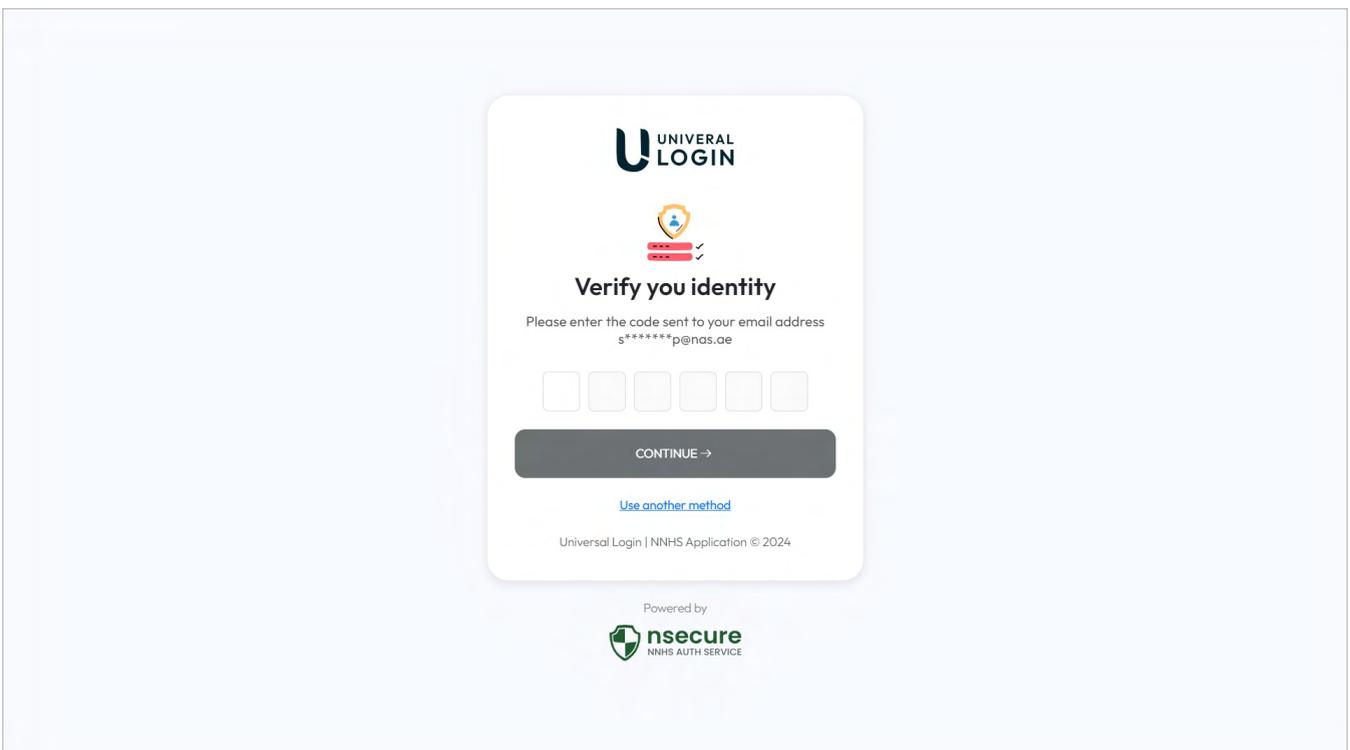
The user will then be prompted to input the code provided and will be given the choice to alter their chosen provider if desired.

Upon successful code entry, the system will authenticate the code to enable user sign-in. If the user opt to change their method, click the button 'Use another method'.

After successful verification, the system will update the user's default provider accordingly and permit user sign-in.

thank you

NNHS IT, Software & Data Management

Watch the video
[Click here]() or
Scan the QR code

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